

## Mark's Cottage Booking Form and Terms and Conditions 2010

DATE OF HOLIDAY:	
CONTACT DETAILS:	
Name:	
Address:	
Telephone Number:	Day:
	Evening:
E-mail:	

PARTY DETAILS:	No. of Adults:
	No. of Children:
	No. of Infants:

Names of all party members	Gender	Age

BED MAKEUP INSTRUCTIONS	No. of Doubles:
	No. of Bunks:

Child's cot required	Yes / No
Towels required (Extra £20 charge)	Yes / No

## **Mark's Cottage Booking Form and Terms and Conditions 2010 (continued)**

Bookings are made and accepted only on the following conditions:

1. No bookings are valid without the non refundable deposit of £200 and unless confirmed by us.
2. This agreement is made on the basis that the property is to be occupied by the tenant for a holiday as mentioned in the Housing Act 1988, Schedule 1, Paragraph 9 and the tenant acknowledges that the tenancy granted by this agreement is not an assured tenancy and that no statutory periodic tenancy will arise when it ends.
3. We accept no responsibility for the personal injury to guests, or loss of or damage to their property, or for other matters over which we have no control.
4. Once a booking is confirmed by us, the guest is responsible for the balance of the cost of the holiday. This shall be paid 49 days (i.e. 7 weeks) prior to arrival.
5. We reserve the right to re-let any holiday where the balance outstanding is more than 14 days in arrears. However if we are unable to re-let the holiday you will remain liable for the outstanding balance.
6. In the event of the accommodation becoming unavailable (e.g. through fire or illness), we will refund all monies paid. In the event of cancellations, we will endeavour to re-let the cottage, and if successful the balance of the cost will not be due as in paragraph 4 above, or if already paid will be refunded. The deposit will also be refunded.
8. The holidaymaker will keep Mark's Cottage and all the furniture, fixtures, fittings and effects in or on the property in the same state of repair as at the commencement of the holiday, and shall leave the cottage in the same state of cleanliness and general order in which it was found. The holidaymaker must report and pay us the cost of any damage or breakages made during their holiday occupancy.
9. The holidaymakers' rights to occupy the property may be forfeited without compensation if: (a) more people or pets than specified on the booking and/or the number the property holds, attempt to take up occupation (no pets). (b) Overnight guests are entertained without our permission. (c) Any activity is undertaken which may cause unreasonable damage, noise or disturbance.
10. In the event of there being cause for complaint regarding Mark's Cottage, the matter should be taken up with us or our Housekeeper at once.

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(continued)**

It is important that this is done while you are still in the property so that an on the spot investigation can be made if necessary and remedial action taken, if required. In no circumstances will compensation be made for complaints raised after the tenancy has ended when the tenant has denied us/our Housekeeper the opportunity of investigating the complaint and endeavouring to put matters right during the tenancy.

11. The property owner or their representative shall be allowed access to the holiday accommodation at any reasonable time during any holiday occupancy.

I declare that I fully accept and will abide by these booking conditions:

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Print name: \_\_\_\_\_